Message Text

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ACTION AF-06

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SUBJECT: CIVIL SERVICE UNREST OVER UDOJI WHITE PAPER

SUMMARY: FIRST ADVERSE PUBLIC SERVICE REACTION TO FMG WHITE PAPER ON UDOJI REPORT HAS BEEN UNREST AMONG GOVERMENT SERVICE MEDICAL STAFF, AND OTHER INDICATIONS OF DISSATISFACTION WITHIN MID AND SENIOR-LEVELS OF CIVIL SERVICE STARTING TO APPEAR. FMG MAY FACE DIFFICULT TIME IN NEXT FEW MONTHS, BUT HAS ESTABLISHED REVIEW UNIT TO HANDLE CIVIL SERVICE GRIEVANCES AND SHOULD BE ABLE TO KEEP DISSIDENCE TO A MINIMUM. END SUMMARY.

1. ONLY OVERT SIGN OF UNREST TO DATE AMONG CIVIL SERVANTS
OVER REGRADING OF JOBS CARRIED OUT BY PUBLIC SERVICE REVIEW
(UDOJI) COMMISSION HAS COME FROM DOCTORS AND NURSES EMPLOYED
IN GOVERNMENT HOSPITALS. NUMBER OF MEDICAL STAFF IN VARIOUS
LOCATIONS HAVE INTIATED WORK-TO-RULE (TERMED WORK-TO-UDOJI)
IN PROTEST OVER DOWNGRADING OF MEDICAL JOBS IN NEW WAGE SCALESWM
A MOVE THEY SEE AS FMG EFFORT TOTREAT THEM AS CIVIL SERVANTS
AND NOT AS PROFESSIONALS. THEIR ACTION INCLUDES WORKING STRICTLY
TO CIVIL SERVICE HOURS AND REFUSING TO SEE ANY PATIENTS AFTER
NORMAL COSING HOURS ACTION HAS RECEIVED CONSIDERABLE PRESS
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COVERAGE, WITH EDITORIALS GENERALLY AGAINST USE OF INDUSTRIAL ACTION WHICH AFFECTS SICK.

2. OTHER INDICATIONS THAT ALL IS NOT WELL AMONG MID-LEVEL AND SENIOR-LEVEL CIVIL SERVANTS HAVE BEEN NOTED IN PRIVATE DISCUSSIONS. ONE SENIOR CIVIL SERVANT EXPRESSED SURPRISINGLY STRONG FEELINGS AGAINST FMG WHITE PAPER, TERMING IT AN ATTEMPT BY PERMANENT SECRETARIES TO SET THEMSELVES UP AS QUOTE SEMI-DEITIES UNQUOTE. REGRADING EXERCISE HE CLAIMS, HAS NOT BEEN ACCEPTED BY MANY

CIVIL SERVATNS WHO FEEL THEIR PROFESSIONAL AND MANAGERIAL ABILITIES HAVE BEEN SLIGHTED. THIS IS FAULT, HE ADDS, OF PERMANENT SECRETARIES WHO JFUGGLED UDOJI COMMISION RECOMMENDATIONS TO QUIT THEMSELVES AND THEIR FRIENDS. CASE OF MEDICAL STAFF IS GOOD EXAMPLE OF HOW WHITE PAPER HAS NOT REFLECTED REAL MANPOWER NEEDS OF NATION. SOURCE PREDICTS FURTHER INDUSTRIAL ACTIONS BY CIVIL SERVANTS IF MEDICAL STAFF ARE SUCCESSFUL IN OBTAINING REDRESS OF THEIR GRIEVANCE. SAME SOURCE VIEWED WHITE PAPER AS DISCOURAGING NOTING THAT HE NOW FACES DILEMMA OF HAVING PUBLICLY TO EXPLAIN AND SUPPORT FMG'S ACTIONS WHILE PERSONALLY BEING AGAINST MANY OF WHITE PAPER'S PROVISIONS.

- 3. FMG, WHILE NOT SPEAKING DIRECTLY TO ACTIONS OF MEDICAL STAFF, HAS REITERATED GRIEVANCE PROCEDURES LAID DOWN IN WHITE PAPER, WHICH SET UP PUBLIC SERVICE REVIEW UNIT IN MINISTRY OF ESTABLISHMENTS TO HANDLE COMPLAINTS OVER REGRADING. SUBMISSION WILL BE RECEIVED BY THIS UNIT UNTIL JANUARY 31 AS FMG WANTS TO COMPLETE REGRADING EXERCISE BY END OF FEBRUARY.
- 4. FMG, IN RELEASING GUIDELINES FOR PAYMENT OF NEW WAGE LEVELS, HAS STATED NO EMPLOYEE SHOULD RECEIVE LESS THAN EQUIVALENT OF HIS FORMER SALARY AND NO EMPLOYEE SHOULD RECEIVE LESS THAN AN EIGHT PERCENT WAGE INCREASE. THUS PRESENT DISPUTE INVOLVING MEDICAL STAFF APPEARS ACTUALLY TO REVOLVE AROUND MEDICAL PROFESSION'S CONCERN THAT LOWER STARTING SALARIES WILL DISCOURAGE FUTURE DOCTORS FROM GOVERNMENT SERVICE, AND THUS AGGRAVATE ALREADY SERIOUS SHORTAGE OF DOCTORS IN THIS AREA.
- 5. COMMENT: INDUSTRIAL ACTION OF MEDICAL STAFF APPEARS TO BE FOREFUNNER OF AGITATION BY OTHER MID-LEVEL CIVIL SERVANTS WHO BELIEVE THEY HAVE NOT BENEFITTED FROM WHITE PAPER AS MUCH AS LOWER-AND HIGHER-PAID WORKERS. THERE ARE SIGNS OF GROWING LIMITED OFFICIAL USE

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AWARENESS THAT MAIN BENEFACTORS OF WHITE PAPER HAVE BEEN AT TOP RUNGS OF LADDER, AND OF FEELING THAT PERMANENT SECRETARIES USED THEIR INFLUENCE TO GET BEST POSSIBLE DEAL FROM UDOJI REPORT WITHOUT REGARD TO EFFECTS THISH MAY HAVE ON WELL-BEING OF NIGERIA'S CIVIL SERVICE.

CROSBY

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